



FOR IMMEDIATE RELEASE

MEDIA CONTACT:

Rosemary Taylor

(m) 770-680-0376; (p) 404-637-0476

**Brookhaven launches digital civic engagement platform
'CitySourced' also allows emergency push notifications**

BROOKHAVEN GA, March 23, 2015 - Brookhaven now offers "[CitySourced](#)," a smart phone app for citizens to report problems like potholes, code violations or traffic signal outages.

CitySourced is available for [iPhone](#), [Android](#), [Windows](#), and [Blackberry](#) phones.

The service is a complete cloud solution and provides a single customer portal to connect citizens with appropriate city staff to address public works and code compliance issues.

"We wanted to use smart technologies to improve efficiency, communications and engagement for our community," said Community Development Director Ben Song. "A big bonus with this service is that we can also use it to push out emergency notifications to subscribers when necessary, which we couldn't do before."

The reporting individual is updated throughout the process on the status of the fix and is notified when the problem has been resolved.

CitySourced is used by cities and counties across the U.S., including Los Angeles, Salt Lake City, Omaha, San Francisco, Honolulu, San Jose, and Longview, Texas. Locally, Peachtree Corners and Fulton County offer the service.

+ + +

news@brookhavenga.gov



CITYSOURCED